

Housing Hand & Durham University

Application Process for Students



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Application Process



1 - Sign up

4 - Upload documents

Start your application form fill in your personal information and accommodation details.

Submit your documents, outlined in the documents section.

2 - Make a Payment

You'll be quoted your fee and pay for the service.

HH confirms tenancy details with the accommodation provider to ensure the student has made a booking.

Durham University Guarantor Service Link

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3. HH contacts Accommodation

5 - Co-signer Signs Up

Co-signer is sent a link to sign up through the Housing Hand process. Documents verified by HH staff.

Application Process



6 - HH verifies documents supplied

If documents do not meet the HH acceptance criteria then we will request the documents again until the correct information has been submitted.

7 - Confirmation email sent

Quality Assurance team will send a confirmation email to the student and the accommodation provider once the student passes final verification checks. 8 - Move in!

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If you have any questions about the Housing Hand process, contact team!

team@housinghand.co.uk

+44(0)207 205 2625



Documents

Student

For a student they must provide the following documents:

Proof of Study in the UK

Student ID, an acceptance letter from the University or UCAS acceptance letter detailing the start and end date of the course and name.

Proof of Photo ID

A copy of your passport, driver's license or a national ID card.

Proof of Residential Address

A utility bill or bank statement stating name and address valid within in the last 2 months of the date of the application.

Please note that expired documentation will not be accepted, all documents provided must be valid.

Co-Signer

Photographic ID

Proof of residential address Utility bill or bank statement showing name and address less than 2 months old.

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A co-signer must provide the following documents:

Passport, driver's license or a national ID card.



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Get in touch...



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www.housinghand.co.uk



