



PRE-ARRIVAL UPDATE 1

2021/2022

Thank you to everyone who has made a start on the various pre-arrival tasks as detailed in your Pre-arrival Handbook. As Welcome and Orientation Week draws closer, I would like to take this opportunity to remind you of a number of important tasks and also share with you some new and important information. Please therefore read this update in full and complete the relevant actions.



The College Handbook

You will see from your list of pre-arrival tasks that reading the College Handbook before arriving in Durham is really important. The College Handbook contains lots of important information ranging from our College ethos and values to catering times, regulations and the crucial 'restricted items' list. Restricted items are those things that you cannot use in College accommodation so it is particularly important that, if you are living in College accommodation, you check this list carefully before you join us. On Sunday 26 September College Registration will take place for all new students and you will be asked to confirm that you have read the College Handbook in full at this session so please take a look at the College Handbook here over the coming weeks.

Book your arrival slot (UK-based students only)

All UK-based undergraduate students who are due to live in College accommodation should arrive on Saturday 25 September and are required to book an arrival slot. Postgraduates arriving on 25 September should also book an arrival slot as this will be a very busy day. We want to give you the opportunity to choose your slot so that you can arrive at the time most convenient for you. However, in order to be as fair as possible to those people who have long distances to travel on Saturday 25 September we politely ask that, where possible, those of you travelling from within 50 miles of Durham opt for the morning arrival slots. Arrival slots are 45 minutes long and can be booked here.

For those travelling by car, once all of your belongings have been unloaded, you will be asked to move your car to an alternative nearby car park. Family members and friends are then welcome to return to College to help you settle into your accommodation and have refreshments. An informal hot sandwich lunch will be served between 11 am and 3 pm in the Ann Dobson Hall for new students, family and friends.

Quarantine on arrival

If you are travelling from overseas and are required to quarantine upon arrival in the UK it is important that the University is aware of your circumstances including the date of your arrival in the UK and where you will complete your quarantine (e.g. in College, private accommodation or in a quarantine hotel). To ensure we have your most up to date arrival information in College, we ask all international students to complete the online arrivals form **here** no later than 48 hours in advance of your arrival in College.

International Welcome and Orientation will run from Wednesday 22 September and, for those of you living in College, your accommodation will be available from this date. However, if you are due to live in College for the 2021/22 academic year and are travelling from a country for which quarantine is required on arrival in the UK, you are

welcome to have access to your College accommodation from Sunday 12 September. Please note that only students who need to quarantine will have early access to their accommodation.

Catering will be provided to those of you quarantining in College by the College catering team. This can be booked at a cost of £8 per day (up to Wednesday 22 September, no charge per day thereafter) using the online form here. Again, we appreciate you booking at least 48 hours in advance as far as possible. Once booked, all meals will be charged via your College accommodation bill in due course.

Online enrolment and getting your Campus Card

Your Campus Card is your University ID card and is required for access to several University buildings including the Library and the accommodation blocks in College. To get your Campus Card you need to have completed all of the steps in the University's online enrolment process including uploading a photo to be printed onto your Campus Card. We recommend that you do this just as soon as possible! If you leave it until the day before you arrive, it is likely your Campus Card will not be ready so do it this week if you can, the sooner the better. Take a look at the emails sent to you from the University.

Consent Matters online course

The Consent Matters course is a 'must do' before arriving in Durham and we will ask you to confirm that you have completed this at College Registration on Sunday 26 September. The course is available on Oracle Learning once you have completed the University Registration process. Please prioritise completing this course before arrival. Thank you to the many of you who have already completed this!

Licence Agreements

Licence Agreements are in the process of being sent to all students. Upon receipt of your Licence Agreement, please read it in full and return it by the stated deadline. This is a legally binding document that secures your accommodation with us in College. More Licence Agreements will be sent over the coming days.

Bridge closure in Durham City Centre

If you are arriving in Durham by car, please be aware that Elvet Bridge in the city centre is currently closed. This bridge connects the north and south side of the city. If you are travelling to Durham via the A1 (M), our strong recommendation is that you enter the city from the A167 rather than the A690. The A167 will take you into the city via the hill Colleges and avoids the bridge closure.





Information for new students

Durham University recognises the significant impact of all experiences of sexual violence and is committed to promoting a culture in which sexual violence is not tolerated and will be addressed. To achieve this, all members of our University have a responsibility for upholding the principles of dignity and respect. Before the conclusion of Induction Week, all new students are therefore expected to complete the online course, 'Consent Matters; Boundaries, Respect and Positive Intervention', which is available on DUO (Durham University Online) before participation in College-based clubs, societies or committees, or activities with Experience Durham. Access to DUO will be available to you upon completion of University registration.

During Induction Week, your College will require you to confirm that you have, or will, complete this course. Questions about the course should be directed to your Student Support Office who will be happy to discuss the course with any member of the College.

We hope that all students will find the course interesting and commit to maintaining our valued culture of respect at Durham University.

For more information, or to view Durham University's Sexual Misconduct and Violence Policy, visit: dur.ac.uk/sexualviolence





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