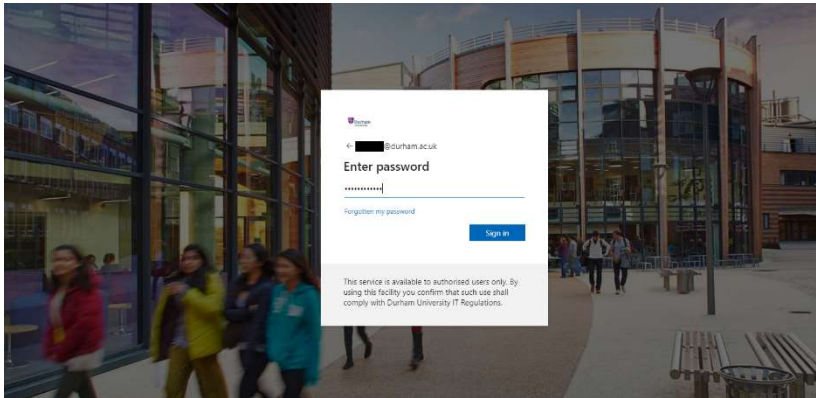
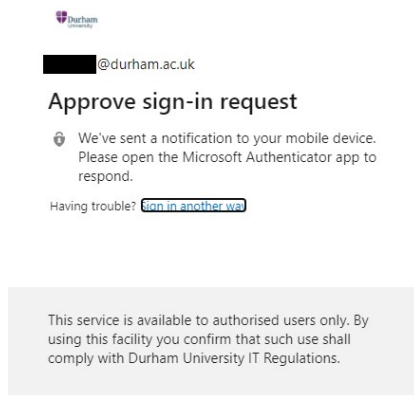


How to use Multi Factor Authentication

Step 1: If you are attempting to access an IT Service which requires MFA you will be challenged to enter your login credentials



Step 2: After entering valid credentials you will be asked to Approve the sign-in request using the Authenticator app on your smartphone.



Step 3: Open the Microsoft Authenticator App on your mobile device and click APPROVE to complete the MFA login process



You will then be redirected and logged into the application

Having issues? IT Service Desk

Check the FAQs or log a call in our self-service portal:
<https://servicedesk.durham.ac.uk>

Phone: +44 (0)191 334 1515