

Car Parking and Approach

- Secure on-site car parking is available across campus. (CCTV and barrier control). Parking is free to all Event Durham conference guests.
- Designated accessible parking spaces are available across the colleges and University.
- Traffic-calming measures are in place across the main campus with a 15 mile per hour speed limit in force.
- Drop off points are available at key reception areas.
- Luggage assistance is available upon request prior to the event.
- Split level access, ramps with level landings, wheelchair lifts and / or steps designed to 'ambulant disabled' standards are in place at various locations across campus.

Reception

- There are lowered reception counters within some of our colleges / conference centres / main campus reception areas.

Bedrooms

- Accessible rooms are available within the colleges division and include standard and en-suite accommodation.
- A number of bedrooms have been specifically adapted to meet the needs of guests with disabilities, including a select number of rooms with level entry showers. Details of these can be provided upon request.
- Additional facilities are available upon request such as Vibrating pillows which can be plugged into the fire alarm system.

Public areas

- Signage meets the statutory requirements with regard to visibility and legibility.
- In designated meeting and accommodation spaces; doors, entrances and corridors are wide enough for wheelchairs, Zimmer frames and pushchairs.
- A large number of meeting rooms have a hearing loop system installed and variable seating arrangements.
- Many of the conference and seminar rooms are equipped for wheelchair access.
- Accessible wash room facilities are available across the campus.

Dining Rooms, Bar and Lounge

- A number of locations have dining halls, bars and lounge areas on the ground floor level or ramp access.
- In some colleges first floor facilities are accessible via lifts.
- Our chefs are able to provide for special diets which include, but aren't limited to, food allergies, intolerances, religious needs, including the provision of a Kosher kitchen.
- There is a range of seating areas away from noise or congestion.

Emergency Evacuation Procedures

- Evacuation notices are clearly visible in all accommodation, meeting and dining areas.
- Assistance in the event of an evacuation is available if advanced arrangements are made when booking.

A copy of this statement is on display in the Event Durham Sales Office. Should you wish, a copy can be forwarded by post, fax, electronically or alternatively we can talk you through it. It is also available in large print format (16pt) and on yellow paper.

Every effort has been made to provide a detailed and accurate statement.

Event Durham is committed to working with its clients to address specific needs. Further information on venues can be provided, should this statement not address your particular query.