

Open Days

Accessibility Guide

Be ambitious.
Be you.



Accessibility guide

This guide provides information and support for visitors with accessibility needs during your visit to the university.

Blue Badge Holder Parking

The University has a number of blue badge-holder parking bays. Unfortunately, it's not possible to pre-book blue badge spaces.

If you are visiting our Lower Mountjoy site, this is where the majority of our sessions and activities take place. On Stockton Road entrance, there are accessible parking bays on the left-hand side as you enter the University site.

If there are no spaces available, drive up to the barriers a bit further up the road where our helpful security staff will be able to assist you.

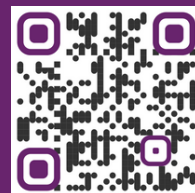
Many colleges and the Sports and Wellbeing Park have their own accessible parking spaces.

Accessible parking spaces can also be found on our [map](#).

AccessAble

Check out our access guide on AccessAble for more details on getting around our estate and buildings:

accessible.co.uk/durham-university



Take a break in our Quiet Room

Sometimes Open Days can be overwhelming. With a lot of information to take-in and crowded sessions.

We have a designated quiet room during the Open Days. Available for any attendees and guests to use throughout the day, as a space away from the noise and crowds.

Available 9:00am - 4:00pm
PCL057, Palatine Centre



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Resources & Presentations

If you have any reason that you would like a printed version of powerpoint slides, or if you would require these in a different format to usual, then please get in touch with us by emailing open.days@durham.ac.uk and we can arrange for these to be organised in advance for you.

Additionally, we will be providing copies of all of the presentation slides after the second set of events in September have concluded. However, if you would like to request these for accessibility reasons then get in touch and we can ensure that these are sent to you.

Who to ask for help?

If you need any help or assistance at any point during the event, then please speak to any of our staff or student ambassadors at any point who will be happy to help. Look out for them in either blue or purple t-shirts/hoodies!

Accompanying guests

If you have a request for your accompanying guest, parent or carer to remain with you during the sessions then you can either let us know in advance, or speak to the staff or ambassador within the session. We may sometimes have to prioritise prospective students within sessions due to capacity, however if there is an accessibility requirement that means you would feel more comfortable with an accompanying guest then we are more than happy to make sure we accommodate this for you!



Guide and assistance dogs

Guide and assistance dogs are permitted to access to all University buildings and grounds. Dog bowls can be requested at Teaching and Learning Centre.

Ongoing support

Our professional services staff are here to help with your study support requirements. We work with partners across the University to make sure our environments, policies and practices are inclusive. Our mission is to support students to engage fully with their learning experience and achieve academic success. If you're thinking about applying to Durham, and wish to learn more about what support is available to you, our teams can help!

Disability Support at Durham

Disability Support aims to provide advice, guidance and support to applicants and students disclosing a disability, specific learning difference or ongoing medical condition. The team can advise on learning and teaching adjustments, exam concessions, Disabled Student's Allowance and much more. Please do come along to one of Disability Support's presentations during the Open Day and / or drop-in to the service between 09:30 - 15.30 for a 1-1 chat with a Disability Adviser. The team are based in the Palatine Centre, ground floor and would be happy to welcome you (parents/supporters are also welcome to attend the applicant drop-in appointments, if the applicant would like them to do so).



Palatine Centre, Ground Floor, DH1 3LE			18
Presentation PCL054		10:50-11:50 12:10-13:10	
Drop-in Disability Support Office		9:00am - 4:00pm	

Counselling & Mental Health Services 18

The Counselling & Mental Health Service offers specialist support at any time during your studies if you are struggling with academic or personal challenges. It operates as an addition to the support offered in colleges and academic departments. Our teams of professional, accredited counsellors, Psychological Wellbeing Practitioners and Mental Health Advisors help students to manage any difficulties impacting study or wider university life. The service offers individual sessions, groups and workshops, and are based on the ground floor of the Palatine Centre.

Drop-in anytime between 9:00am - 4:00pm.

"I wanted to thank you for taking the time to talk to [my daughter] and reassure her about the dyslexia provision at Durham. She has since decided to firm with the university and I must say I am very relieved because every interaction we have had with Durham has been so efficient, helpful and supportive."

Parent of a prospective student





Be inquisitive Be you.



At Durham we want every student to reach their full potential. There is support available for you throughout your journey with us to help you succeed

Scan the QR code to check out our student support and wellbeing information.

